

# HIMESH RAVI

SOFTWARE ANALYST

CONTACT









# 2 PROFILE

Result-oriented information technology professional with experience in all stages of the software development life cycle. An excellent team player with a positive can-do attitude. Thrive in environments that constantly embrace new technologies.

# EXPERIENCE

#### SOFTWARE ANALYST (QA)

INFOSYS | NOV 2019 - PRESENT

- Web and Mobile automation testing for the National Australia Bank.
- Collaboration with developers and stakeholders determining appropriate solutions and ensure test planning adheres to the proper requirements.

#### **PROJECT ENGINEER**

WIPRO | JUN 2019 - OCT 2019

- Level 1 end-user help-desk support.
- Performing all testing and troubleshooting methods and document resolutions in the system.

#### **TECHNICAL DEVELOPER**

FUTURE SQUARED | JUL 2017 - DEC 2018

- Translate business needs into technical requirements to ensure customer focused delivery.
- Data integration from various back-end services and databases.

## WEB PROGRAMMER (VOLUNTEER)

CULTURAL INFUSION | MAY 2017 - SEP 2017

• Design, build and maintenance of web sites, using authoring or scripting languages, content creation tools, management tools and digital media.

### IT SUPPORT STAFF (VOLUNTEER)

JAMES COOK UNIVERSITY | AUG 2014 - JUN 2016

- Day-to-Day computer and network troubleshooting.
- Mentoring IT students whenever required.



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BACHELOR OF INFORMATION TECHNOLOGY, MAJOR IN COMPUTING & NETWORKING JAMES COOK UNIVERSITY | 2013 - 2016

GPA: 4.83



### □ SKILLS

- Software Development
- Automation Testing
- Network Administration
- Database Modelling
- Web Programming
- Project Management
- Cloud Computing
- Data Mining & Analysis
- Info/Cyber Security
- End-User Support

# LANGUAGES/TOOLS/FRAMEWORKS/METHODOLOGIES:

- Java, HTML, CSS, SASS, JavaScript, PHP, Python, Ruby, SQL
- Oracle, Selenium, Appium, Unified Functional Testing
- Bootstrap, AngularJS, ReactJS, Node.js, Ruby on Rails
- Agile, Extreme Programming (XP), Rapid Application Development (RAD), Scrum
- Ajax, RESTful API, Version Control (Git, SVN), Content Management Systems



